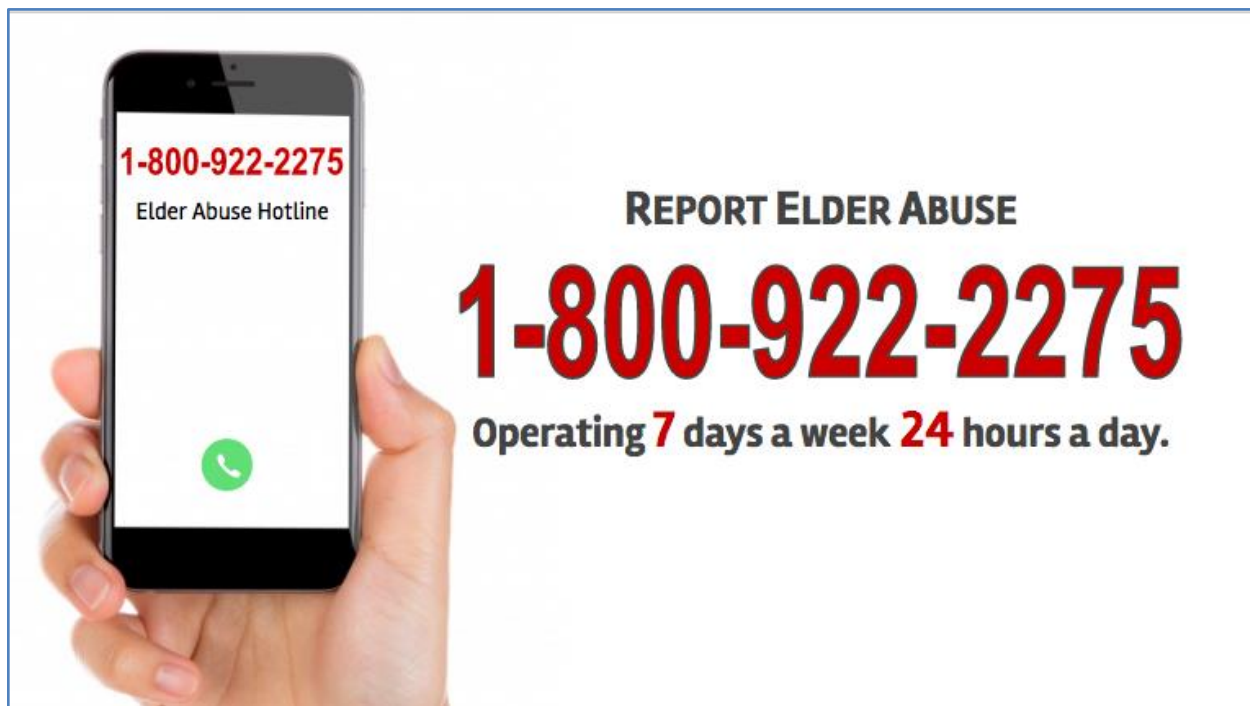




## Executive Office of Elder Affairs



Beginning July 1st, 2017 the Executive Office of Elder Affairs will centralize the Elder Protective Services abuse reporting system (elder abuse hotline) to a single phone number.

The 24/7 single phone number will simplify the process for elder abuse reporting.

All calls (day or night, 7 days a week) will go directly to the Massachusetts-based call center at 1-800-922-2275, regardless of the location of the reporter or the elder.

**While the initial report intake will be centralized, all reports will continue to be referred to and handled by local Protective Services Agencies for screening, investigation, and service planning.**

To report suspected elder abuse, please call the statewide 24-hour hotline at 1-800-922-2275.

The Following individuals are mandated by law to report elder abuse:

Physicians  
Physician assistants  
Nurses  
Medical interns  
Coroners  
Dentists  
Podiatrists  
Osteopaths

Social workers  
Occupational therapists  
Physical therapists  
Psychologists  
Family counselors  
Police  
Probation officers  
EMTs  
Firefighters

Director of a home health aide agency  
Director of a homemaker agency  
Director of an assisted living residence  
Case managers  
Health aides  
Homemakers  
Director of a Council on Aging  
Council on Aging outreach workers